

**CSIH Workshop Agenda  
Ganja, Azerbaijan  
December 15-16, 2004**

**Day One – Wednesday, December 15 – 8:30 AM**

1. Opening Remarks – Hasrat Huseynov, Head of the Ganja City Health Department
2. Data, Information and Decision Making
  - 2.1. What is Data? What is Information?
  - 2.2. What are Indicators?
  - 2.3. What is Evidence Based Decision Making?
  - 2.4. Why make Evidence Based Decisions?
3. Health Information Systems
  - 3.1. What is a Health Information System?
  - 3.2. What are the Components of a Health Information System?
  - 3.3. What is a Database?
  - 3.4. What is a User? Data Manager? System Administrator?
  - 3.5. Who "owns" the system?
4. Health Data and Information Quality
  - 4.1. Who cares and why?
  - 4.2. What are the characteristics of "good" data and Information?
  - 4.3. What practices ensure "good" data and Information?
  - 4.4. Who controls the quality of the data and Information?
5. Overview of the Azerbaijan Demonstration Project
6. Demonstration of Major Application Programs
  - 6.1. Patient Record Entry
  - 6.2. ADT Entry
  - 6.3. Inpatient Care Entry
  - 6.4. Outpatient Entry

**Day Two – Thursday, December 16 – 9:00 AM**

7. Demonstration of User Interface Conventions
8. Training on Admission, Discharge and Transfer Module
9. Reporting and Interpretation of Basic Statistics
10. Responsibilities and Tasks Remaining